Terms of Service

Costa’s Building and Remodeling LLC

Effective Date: November 16, 2026

1. Introduction

Welcome to Costa’s Building and Remodeling LLC (“Company,” “we,” “us,” or “our”). These Terms of Service govern your use of our website, inquiries regarding our construction and remodeling services, and participation in our SMS text messaging program.

By using our website, you agree to these Terms of Service. Participation in our SMS messaging program is optional and subject to the consent requirements described below.

2. Services

Costa’s Building and Remodeling LLC provides residential construction, renovation, remodeling, and related contracting services.

Our website allows prospective and existing customers to request information, inquire about services, request estimates, and communicate with our team.

Information provided on our website is for general informational purposes and does not constitute a binding construction agreement or guaranteed estimate.

Specific project terms, pricing, payment schedules, warranties, and responsibilities will be established through separate written agreements.

3. SMS Text Messaging Terms and Conditions

Program Name

Costa’s Building and Remodeling LLC Customer Communications.

Program Description

By expressly opting in to receive SMS text messages from Costa’s Building and Remodeling LLC, you agree to receive text messages related to our construction and remodeling services.

Messages may include:

Responses to service inquiries and estimate requests.

Appointment confirmations and scheduling reminders.

Project scheduling and construction updates.

Customer service communications.

Estimate, proposal, and invoice notifications.

Follow-up communications regarding requested or ongoing services.

We will send promotional or marketing text messages only where the recipient has separately provided the consent required for those messages.

Consent to Receive Messages

Customers may opt in through our website contact forms or other consent methods expressly offered by Costa's Building and Remodeling LLC.

Providing a telephone number alone does not automatically constitute consent to receive recurring SMS messages.

Consent to receive SMS messages is not a condition of purchasing goods or services from Costa's Building and Remodeling LLC.

Message Frequency

Message frequency varies based on customer inquiries, scheduled appointments, active projects, and requested communications.

Message and Data Rates

Message and data rates may apply. Charges are determined by your wireless service provider and mobile service plan.

Opt-Out Instructions

You may opt out of receiving SMS messages at any time by replying STOP to any text message from Costa's Building and Remodeling LLC.

After opting out, you may receive a final confirmation message. No further messages will be sent under the opted-out messaging program unless you subsequently provide new consent.

Customer Support

For assistance with our SMS messaging program, reply HELP to any message or contact Costa's Building and Remodeling LLC using the contact information provided on our website.

Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages. Message delivery may be affected by carrier availability, network conditions, and other factors beyond our control.

Privacy

We respect your privacy. SMS opt-in information and consent will not be sold or shared with third parties or affiliates for their own marketing or promotional purposes.

Information may be processed by service providers assisting us with the delivery of our messages, subject to applicable privacy and security requirements.

For additional information, please review our Privacy Policy, available through the Privacy Policy link on our website.

4. Website Use

Visitors agree to use our website lawfully and not engage in activities that interfere with website functionality, security, or availability.

Website content, including photographs, descriptions, logos, and other materials, may not be reproduced or commercially used without authorization, except as permitted by applicable law.

5. Estimates and Project Information

Any preliminary pricing, scheduling information, or project descriptions communicated through our website, email, or SMS are subject to review and confirmation.

Final construction terms will be governed by a separate written contract between the customer and Costa's Building and Remodeling LLC.

Nothing in these website Terms of Service modifies an executed construction contract.

6. Privacy and Information Collection

When you contact us, we may collect information including your name, telephone number, email address, property address, and project details.

We use this information to respond to inquiries, prepare estimates, coordinate services, and communicate with customers.

Our collection, use, retention, and disclosure of personal information are further described in our Privacy Policy.

7. Third-Party Services

Our website and communications may rely on third-party technology providers, including website hosting, scheduling, customer management, and SMS delivery services.

We are not responsible for interruptions or failures outside our reasonable control, subject to applicable law.

8. Limitation of Liability

To the extent permitted by applicable law, Costa's Building and Remodeling LLC is not responsible for losses arising solely from temporary website interruptions, inaccurate information submitted by users, or telecommunications delivery failures.

Nothing in these Terms limits rights or remedies that cannot lawfully be excluded, including rights arising under applicable consumer protection or construction laws.

9. Changes to These Terms

We may update these Terms of Service periodically to reflect changes in our business practices, services, or applicable requirements.

Updated Terms will be published on our website with a revised effective date.

Where legally required, we will obtain additional consent before materially changing our SMS messaging practices.

10. Governing Law

These Terms are governed by applicable laws of the State of New Hampshire, except where mandatory laws of another jurisdiction apply.

Separate construction contracts may contain their own governing-law provisions.

11. Contact Information

Costa’s Building and Remodeling LLC

For questions about these Terms of Service, our services, or SMS communications, please contact us using the contact information published on our official website.

Website: https://www.costasbuilding.com

Customer Support Email: Costas.remodeling1@gmail.com

Customer Support Phone: (603)-702-5692